

# Mesa County Technology Accessibility Report

The purpose of this Mesa County Technology Accessibility Report is to provide reasonable accommodations or modifications and plan for the removal of accessibility barriers, in compliance with the State of Colorado technology accessibility rules.

## Accessibility standards applied

The Governor's Office of Information Technology (OIT) has developed accessibility technical standards with the intent of providing enterprise standard configurations for technologies which provide service to those with disabilities, in accordance with the technical standards provided by:

- World Wide Web Consortium (W3C) [Web Content Accessibility Guidelines \(WCAG\) 2.1 Level AA](#) or higher
- [Section 508 of the U.S. Rehabilitation Act of 1973 Chapters 3,4,6](#)
- and following [C.R.S. 24-85-101 to 24-85-104, ARTICLE 85](#)

## Mesa County efforts

The County is committed to providing equitable access to all Coloradans. Our ongoing accessibility effort works towards the day when all Agency services, programs, and activities are accessible, providing equal access to information and services to all Coloradans.

To that end, the County has a plan to prioritize, evaluate, remediate and continuously improve every digital touchpoint within our services, programs, and activities. Below, you'll find just some of the measures that the County is undertaking.

## Accessibility Maturity

The County is at the following accessibility maturity level for 2025.

Check One	Stage	Criteria
—	Inactive	No awareness and recognition of need. At this stage organizations are inventorying their technology, have begun to make investments, etc....
—	Launch	Recognized need organization-wide. Planning initiated, but activities not well organized.
X	Integrate	Roadmap including timeline is in place, overall organizational approach defined and well organized.
—	Optimize	Incorporated into the whole organization, consistently evaluated, and actions taken on assessment outcomes.

## Why we are at this stage

We've made great progress since HB21-1110 has passed considering substantial challenges to the County:

- Limited budget
- Staff training
- One Web Analyst that manages the website, training, and documentation.

## Organizational measures

- **Website Redesign:** We have undertaken a comprehensive redesign of our main website to enhance accessibility.
  - a. External evaluation: the site was evaluated by an external entity not involved in the design and development process.
- **Vendor Compliance:** We have sent compliance letters to all contracted software vendors to ensure their products meet accessibility standards.
- **Internal Compliance Processes:** We have established internal processes for compliance feedback and requests, as well as an internal ADA FAQ training page.
- **Document Remediation:** We have identified all documents requiring remediation, with a target completion timeframe of July 1, 2025.
- **Software and Training:**
  - a. We have invested in additional documentation software licenses (CommonLook and Grackle) for individuals.
  - b. We conducted a county-wide accessibility training on June 10, 2025.
  - c. We have invested in additional ADA scanning software to help remediate our websites.
  - d. We have created an intranet site that provides an additional training reference for staff.
  - e. We provide a bi-monthly report to department heads around ADA.
- **ADA Compliance Committee:** We have formed a dedicated ADA Compliance Committee to oversee our accessibility efforts.
- **Staff Awareness:** We have added an accessibility compliance statement to all staff email signatures to promote ongoing awareness.
- **Procurement Integration:** We are integrating accessibility considerations into our procurement processes to ensure future purchases are compliant.
- **Agenda Packet Compliance:** We have created an internal process to ensure the accessibility of all agenda packets.

## Formal approval

Lhana Jordan, Director of IT  
Stepanie Reecy, Director of Public Affairs  
Todd Starr, County Attorney